

Direct debit application form.

Direct Debit for Espressonet Pty Ltd, ABN 62 163 235 283
 PO Box 713, Sutherland NSW 1499. Telephone 1300 692 789. Email: enquiries@espressonet.com.au

2.1 Direct Debit

Business Name:		Trading as:		ABN:	
Customer Name:		Date of Birth		Passport #	Licence #

By signing this document, The Customer authorises Telcoinbox Operations Pty Limited (trading as Telecommunications Payment Services), Direct Debit User ID 314572 to debit The Customer's account detailed in the Schedule below on behalf of Espressonet Pty Ltd. Debits may be in any amount and at the time due according to the arrangement between the Customer and the Espressonet Pty Ltd concerning charges incurred by the Customer and services provided by Espressonet Pty Ltd. This authority remains in force until you notify Espressonet Pty Ltd that you wish to cancel it.

Direct Debit my Bank Account

Name of Financial Institution		Name on Account	
BSB		Account Number	

Where payment method is Credit Card or Debit Card, I authorise Telcoinbox Operations Pty Limited (trading as Telecommunications Payment Services) to charge the account nominated.

Direct Debit my Debit/Credit Card

Type of Card: VISA MasterCard American Express Dinners Club

Name on Card		Credit Card Number	
Expiry Date		CCV Number	

2.2 Direct Debit Terms & Conditions

1. We agree to be bound by this agreement when we receive your Direct Debit details complete with the particulars we need to draw an amount under it. 2. We only draw money out of your account in accordance with the terms of your agreement with the Company. 3. On giving you at least 14 days' notice, we may: Change our procedures in this agreement; Change the terms of your Direct Debit; or Cancel your Direct Debit. 4. When contacting us, you may ask us to cancel your Direct Debit. Please be aware that if direct debit or card charge is required for your service and you ask to cancel or later the terms of your Direct Debit, this may also involve cancellation of your service with us (and may result in costs and charges). 5. You may dispute any amount we draw under Direct Debit by contacting us, detailing your customer reference details and your bank account or credit card number as applicable. You must provide a detailed explanation of the basis for the dispute to assist in a resolution. 6. We deal with any dispute by the following procedure: We will investigate the dispute, and where necessary you are expected to provide your cooperation. This cooperation may include contacting your bank, providing account statements, or other means of substantiating a dispute. While a dispute is being investigated, you may request that we suspend pending payments until a resolution is reached. Please note that we will keep written record of dispute proceedings to assist in dispute resolution. 7. If the day on which you must make any payment to us is not a business day, we will draw on your account under your Direct Debit on the following business day. If your financial institution rejects any of our attempts to draw an amount in accordance with your Direct Debit, we may continue to seek that payment and recoupment of any fees incurred by us as a consequence of that rejection until all amounts due are paid. 8. We will not disclose to any person any information you give us on your Direct Debit, which is not publicly available, unless you dispute any amount we draw under your Direct Debit and we need to disclose any information relating to your Direct Debit or to you or your financial institution to resolve the dispute. 9. To contact us in accordance with the above, please use the contact details available on our website by clicking on the link titled "Contact Us".

2.3 Authorisation to Direct Debit

Authorised Representative Name		Position (if Business)	
Authorised Representative Signature		Date	

I understand that all bills are delivered by email delivery and that Direct Debit from either a bank account or credit card is required. I have read & understood the Standard Form of Agreement which is available on our website.